石狩市くらしのガイド

【英語版】

Handbook for Daily Life in Ishikari City











































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What to do in an Emergency

■Emergency Number 110 (Police)

If you are victim of a crime or are worried about your safety, call the police immediately on 110 and tell them ①the situation, ②the time and location of the incident, and ③your name and phone number. For non-emergency cases or consultation, contact a nearby police station/box.

[Police boxes]

Police officers are stationed in 8 police boxes in Ishikari. They protect by patrolling, and provide information for those who are lost, along with other help and assistance for those in immediate need.

■Emergency Number 119 (Ambulance/Fire department)

If you need an ambulance or the fire department because of sudden illness, injury or a fire, dial 119 and tell them ①whether it is a fire or an emergency treatment case, ② the address, ③ the situation and ④ your name and phone number

[Words useful in an emergency]

- ①Kyukyu-sha (ambulance)
- ②Shobo-sha (fire-fighting vehcle)
- ③Tasukete! (Help!)
- 4 Kega (injury)
- ⑤Byoki (illness)
- ⑥Kossetsu (bone fracture)
- ⑦Ishiki ga nai (unconscious)
- 8Kotsu jiko (traffic accident)
- (9Kaji (fire))
- (10 Hanzai (crime)
- ①Dorobo (theft)
- (12)Satsuiin (murder)
- (13)Goto (burglary)

- (14)Boko (violence)
- ①5Kenka (fight)
- 16 Yakedo (burn)
- ①Shukketsu (bleeding)
- (18)Kokyu ga nai (not breathing)

■Emergency Medical Institution

Duty hospitals for emergency are listed on Koho Ishikari, information bulletin, and Home Page of City of Ishikari. Regarding to the hospitals in which foreign languages are spoken, please see P20 "When you are Sick" and check the Living Directory for a list of local clinics and hospitals.

■How to Get Information

In case of a disaster, the City of Ishikari provides you information as follows:

- O" Emergency Area Mail" to mobile phone and on TV and radio
- OEmail service to your mobile phone

*Should be registered in advance

- \rightarrow email to <u>reg@ml.city.ishikari.hokkaido.jp</u> or \rightarrow Code
- OTwitter **Should be registered in advance
 - →Please follow @bousai_ishikari

■Evacuation Sites

When evacuating information is issued from the city at the time of a disaster, we also tell you the evacuation sites. Since the sites vary depending on the type of the disasters, you always need to check "The Disaster Prevention Guide" to know the nearest evacuation sites and its routes.

[Words useful in a disaster]

Japanese	English	
石狩市地区防災ガイド	Ishikari Disaster Prevention Guide	
情報	Information	
逃げる	Escape	
備える	Prepare	
訓練	Training	
地震	Earthquake	
津波	Tsunami	
洪水	Flood	
雨	Rain	
大丈夫	All right	
地図	Мар	
避難所はどこ?	Where is the evacuation site?	

OGeneral Affairs Section of City of Ishikari

TEL: 0133-72-3190

Information/Consultation

■Nonprofit Organization Ishikari International Association In cooperation with members of the association, we promote sister-city mingling and international exchange rooted in the local

sister-city mingling and international exchange rooted in the local community. We contribute revitalization and globalization of region through mutual understanding, friendship and goodwill at the citizen's level

Address: Ishikarishi Kominkan 2F, 6-1-42, Hanakawa-kita, Ishikari. 061-3216

Email: iia@dream.ocn.ne.jp

Business hours: Monday — Friday 9:00am — 5:00pm

(Except National holidays and Year-end/New Year holidays)

■Secretarial & Public Relations Section of City of Ishikari

It is a division in charge of international relation in the City of Ishikari.

Address: Ishikari City Hall 3F, 6-1-30-2, Hanakawa-kita,

Ishikari, 061-3292

TEL: 0133-72-3145 FAX:0133-74-5581

Email: hisyokoho@city.ishikari.hokkaido.jp

Business hours: Monday — Friday 8:45am — 5:15pm

(Except National holidays and Year-end/New Year holidays)

■Sapporo International Communication Plaza Foundation

With a view to creating comfortable living environment for all citizens regardless of nationality and culture, the Sapporo International Communication Plaza Foundation provides non-Japanese residents in and around Sapporo, with a variety of information, livelihood supports and opportunities for cross-cultural exchange with Japanese people.

Address: Sapporo MN Bldg. 3F, Kita 1 Nishi 3, Chuo-ku (across from the Sapporo Clock Tower)

TEL: 011-211-3670 FAX: 011-211-3673

HP: https://www.plaza-sapporo.or.jp/ (Japanese/English)

Access: 10-minute walk from South Exit of JR Sapporo Station;

1-minute walk from Exit 9 of Sapporo Underground Pedestrian Space,

Chikaho; 3-minute walk from Exit 16 of Odori Subway Station

Business hours: Monday — Friday 9:00am — 5:30pm

(Except National holidays and Year-end/New Year holidays)

*The Communication Salon is open also on Saturdays

[Communication Salon]

English-speaking staff provides information on living and sightseeing in Sapporo.

The salon is open from 9:00am to 5:30pm, Monday through Saturday.

OSapporo Life Information Package

Foreign-language pamphlets on how to take the subway and sightseeing guidebooks, etc are packed and offered (free).

OInformation/materials for non-Japanese citizens and students from overseas

Information for foreign nationals and tourists from overseas, foreign-language pamphlets and what's on in Sapporo, a free English information magazine, are provided. English maps of Sapporo are also available to purchase. Visitors can view materials on international exchanges and cooperation, foreign-language books, newspapers and magazines. Internet facilities are also available on request — please apply at the counter.

OMessage Board

A message board is available for cross-cultural information exchange. Messages from those seeking language exchange lessons, holding sayonara sales (selling useable items before leaving the country), etc. can be posted here.

OAcceptance of applications for Youth Hostel

Membership/Membership renewal

Youth Hostel membership procedures can be completed here.

Accommodation cannot be reserved.

[Services provided by the Sapporo International Communication Plaza]

OFree Professional Consultations

Lawyers, administrative scriveners, and licensed tax accountants provide free consultations on issues happened in a daily life for foreigners. Reservation is not required. Consultations are offered in both Japanese and English. Consultation time is for 30 minutes.

(http://plaza-sapporo.or.jp/citizen_j/salon/event.html)

OThe Let's talk program

In this program, participants can enjoy cross-cultural exchange through free conversation in foreign languages. No fees apply, and reservations are not required. A native speaker of the language serves as the facilitator.

The English/Chinese/Russian/Korean program is conducted once a week, and the German/Japanese program twice a month.

For scheduling, refer to the website (http://plazasapporo.or. Jp/citizen_j/lets_talk/lets_talk.html).

*Please be aware that the program does not offer systematic language lessons.

[Seminars/Event Information]

Many volunteer groups conduct the seminars and events. For details, please contact the Sapporo International Communication Plaza.

■ Other Consultation Counters [Job Serch]

OEmployment Service Center for Foreigners

"Hello Work Sapporo" (Public Employment Security Office in Sapporo) puts interpreters at Employment Service Center for Foreigners and offers consultation in English/Chinese on finding employment.

Address: Minami10 Nishi14, Chuo-ku, Sapporo

TEL: 011-804-5258

Business Hours: [English] Tuesdays 9:00am - 12:00pm or

1:00pm - 5:00pm

(Shift is changed on weekly basis)

Thursdays 1:00pm - 5:00pm

[Chinese] Wednesdays 1:00pm - 5:00pm

Fridays 9:00am — 12:00pm or

1:00pm - 5:00pm

(Shift is changed on weekly basis)

OEmployment for Foreign Students

"Foreign Student Counter" of Employment Service Center for Foreigners provides postgraduate foreign students with recruitment information of Japanese companies, consultation for employment, and job placement, etc in cooperate with the universities and the employers.

[Consultation on Working Conditions]

OForeign Workers Consultation Counter

Consultation on working conditions and such is offered in English at the Consultation Counter for Foreign Workers.

Address: Sapporo Dai-ichi Godo Chosha 9F, Kita 8 Nishi 2, Kita-ku, Sapporo

TEL: 011-709-2311 (Ext. 3538)

Business Hours: [English] Tuesdays 9:00am — 4:30pm

Fridays 9:00am - 4:30pm

[Legal Consultation]

OLegal Service Network for Foreigners

Lawyers from the Legal Service Network for foreigners offer consultation on legal matters, including problems regarding visas, nationality, international marriage, divorce, jobs and housing.

TEL: 011-204-9535

HP: http://www.sapporo-Isnet.com/ (Japanese/English)

Business Hours: Monday — Friday 10:00am — 5:00pm

OSapporo Regional Office, Japan Legal Support Center (Houterasu Sapporo)

Houterasu Sapporo provides general consultation services regarding legal matters, including problems on money, family, traffic accidents, work and neighbor relations.

Address: Continental Bldg. 8F. Minami 1 Nishi 11. Chuo-ku, Sapporo

TEL: 0570-078374

*Contact center (Japanese/English)

Monday — Friday 9:00am — 9:00pm 9:00am - 5:00pm

HP http://www.houterasu.or.jp/ (Japanese/English)

Business Hours: Monday — Friday 9:00am — 5:00pm

[Foreign Students]

Saturday

The Japan Student Services Organization (JASSO) provides information on scholarships and other matters.

OJapan Student Services Organization (JASSO)

HP: http://www.jasso.go.jp/ (Japanese/English)

[Institutions and Counters for Consultation on Domestic Violence]

If you are troubled with violence from your spouse or partner, please don't hesitate to take counsel.

OConsultation on home life/women's problems

(Ishikari area, Hokkaido Counselors' Club on Home Life)

 $Address: \ \ Consultation \ \ Counter, \ \ Ishikari \ \ City \ \ Hall \ \ 1F, \ \ 6-1-30-2,$

Hanakawa-kita, Ishikari 061-3292

TEL 0133-72-3227

Business Hours vary on a monthly basis. Please refer to "Koho Ishikari", a monthly newsletter published by City of Ishikari.

OPublic Affairs/Citizen's Life Section of City of Ishikari

Address: Ishikari City Hall 1F, 6-1-30-2, Hanakawa-kita, Ishikari

TEL: 0133-72-3191

Email: seikatsu@city.ishikari.hokkaido.jp

Business Hours: Monday — Friday 8:45am — 5:15pm

(Except National holidays and Year-end/New Year holidays)

OHokkaido Consultation and Support Center for Women

Address: 12-36, Nishino 3-9, Nishi-ku, Sapporo

TEL: 011-666-9955

Business Hours: Monday — Friday 9:00am—5:00pm

(Except National holidays and Year-end/New Year holidays)

O Environmental and Community Affairs Section, Health and Environmental Division, Hokkaido Government Ishikari Subprefectural Bureau

Address: Hokkaido Government Annex Bldg. 5F, Kita 3 Nishi 7, Chuo-ku. Sapporo

TEL: 011-232-4760

Business Hours: Monday — Friday 9:00am—5:00pm (Except National holidays and Year-end/New Year holidays)

O Life Security and Residents Community Affairs Section, Environmental and Community Affairs Division, Hokkaido Government

Address: Hokkaido Government Buldg. 12F, Kita 3 Nishi 6, Chuo-ku, Sapporo

TEL: 011-221-6780

Business Hours: Monday — Friday 9:00am—5:00pm (Except National holidays and Year-end/New Year holidays)

OHokkaido Women's Plaza

(Legal advice and consultation for women)

Address: Kaderu 2 • 7 bldg 6F, Kita2 Nishi7, Chuo-ku, Sapporo

TEL: 011-251-6329

Business Hours for reservations: Monday - Saturday

9:00am-5:00pm

OConsultation Center of Hokkaido Prefectural Police Headquarters

Address: Kita2 Nishi7, Chuo-ku, Sapporo

TEL: #9110

Business Hours: 24 hours (Consultation only)

Legal Procedures

■Resident Registration System for Foreign Residents

The following foreign nationals legally residing in Japan will be listed on the Basic Resident Registration. The person must have established and maintain a residence in the municipality where the registration takes place. Persons who stay in Japan within 3 months with a status of residence of temporary visitor are exempted.

- (1) Medium-to-long term resident (Anyone who has resident cards)
- (2) Special Permanent Resident
- (3) Persons granted permission for temporary refugee or provisional stay
- (4) Persons who may continue to stay transitionally in Japan by birth or those who have lost Japanese nationality

[Procedure for Notification of Residence]

To be reported	Deadline for notification	Documents required
Entry into Japan		Everyone's Passports and Resident Cards
Move in from other city	Within 14 days from the day of settled in	Documents certifying moving out and everyone's Resident Cards
Move inside the city		Everyone's Resident Cards
Move out to other city Move out to other	Within 14 days before or after	Valid Identification
country (Except for travel and temporary return)	expected day of moving out	(Resident Card, Passport, etc…)

^{*}In case if a deputy other than the same household submit, please bring a proxy and a deputy's valid identification along with the above.

[Notifications Other Than Municipal Residence]

Please submit the notification to Sapporo Regional Immigration Bureau as follows:

- Change in name, birth date, gender, nationality/area, etc
- Change in the period of stay, renew the length of stay
- Extension of status of residence (Permanent resident under 16 years old)
- Reissue your residence card (lost, stolen, destruction, significant defacement)
- Change or termination of your institution information, secession or transferring from its agency, end or sign up of contract
- Divorce or bereavement with a person whose status is spouse.

■Seal Registration

In Japan, a personal seal is needed when you open the bank accounts, apply for cell-phone service and in many other circumstances. A number of important procedures and contracts also require a registered seal (jitsu-in). Attention that letters for seal registration must be as same as the certificate of residence.

[Seal registration procedures]

Seal registration procedures take place at Ishikari city hall and auxiliary branches of the city. Valid identifications such as the seal to be registered and your resident card are required for the application. After the registration procedure, a seal registration card (inkan toroku-sho) is issued.

[Seal Registration Certificate]

After a seal is registered, a seal registration certificate can be obtained by applying at the city hall or auxiliary branches of the city. Handling fee is \$350.

The seal registration card is needed for issuing.

If a proxy claims this certificate, he/she must fill in personal information and bring the seal registration card without power of attorney.

OCitizen Affairs Section of City of Ishikari

TEL: 0133-72-3165

■About My Number

After you enter to Japan and register of your residence at City of Ishikari, my number, an individual number is issued from the day of application and "Notice of issue" is sent to your residence around within a month. This my number is required on your daily life of various occasions in Japan. Please make sure to receive notice of issue and keep it safe.

You can obtain "My Number Card" by mailing an application form which is sent to you along with notice of issue. My number card helps you to obtain certificates such as certificate of residence, etc at the convenience store and also to use "Maina Portal", an online service provided by the government. For medium-to-long term resident, the expiration date of my number card is as same as the completion date of residence. For details about my number, please contact Citizen Affairs Section of City of Ishikari.

OCitizen Affairs Section of City of Ishikari

TEL: 0133-72-3165

■Procedures for Extending Period of Stay/Re-entry Permits

Procedures for visa extensions and changes in residential status take place at the Immigration Bureau. To extend the period of your stay, you must apply at the Sapporo Regional Immigration Bureau prior to the expiration date of your residence. For more information about the period of application and the documents required, please contact the information center listed later and the Immigration Bureau.

[Re-entry procedures]

If you plan to stay at the same residence for the same purpose as before the departure, such as for business, sightseeing, relatives visit, and if you obtain "re-entry permit" in advance before leaving Japan, you will return to Japan again and can stay at the same status as your previous status and the period of stay. There are 2 types of re-entry permits; a single-entry permit and a multiple-entry permit. For details, please contact the Immigration Bureau.

[Special Re-entry System]

If a foreigner who possesses a valid passport and residence card and he/she declares the intention to enter the country again at the time of departure, he/she will be deemed to have received "Re-entry Permit" in the preceding paragraph. The period of special re-entry permit is for one year from the date of your departure or the expiration date of your period of residence prior to your departure. You cannot extend the expiration date and if you don't re-enter to Japan prior to the expiration date, you will lose the qualification of residence. For details, please check the website of the Immigration Bureau.

■Registering Births, Deaths, and Marriages

Japan has a family registration system for the registration and certification of births, deaths, and family relationships. Under this system, all residents of Japan, including foreign nationals, are obligated to report matters such as births and deaths to the city hall.

In regard to the status of residence, please check with Sapporo Regional Immigration Bureau or Immigration Information Center for the procedure of immigration procedure. For any procedures which should be done by your original country, please check with the Embassy or the Consulate.

[In the case of child birth]

Procedure	Deadline for	Items required	
Frocedure	notification		
		- Maternal and child health	
		handbook	
		- Birth certificate issued by a	
Birth	Within 14 days	doctor/midwife	
notification	of birth	- Personal seal of the	
		father/mother or the signature	
		of a child come to the City hall.	

[※]In regard to the status of residence for new born child, please inquire the Immigration Bureau.

[In the case of death]

Procedure	Deadline for		Items required	
110000010	notification			
		-	Death certificate issued by a	
Death	Within 7 days		doctor	
notification	of death	-	Personal seal of applicant(a	
			member of the bereaved family)	

[Other Notifications]

Documents for marriage, divorce, adaption and separation may vary depending on your nationality. For details, please inquire individually.

Olmmigration Information Center

TEL 0570-013904 (IP, PHS, Overseas: 03-5796-7112) Business hours: Monday — Friday 8:30am — 5:15pm

[Japanese/English/Chinese/Korean/Spanish, etc]

OSapporo Regional Immigration Bureau

Address: Sapporo National Government Building No. 3

(Sapporo Daisan Godo Chosha), Nishi 12, Odori, Chuo-ku, Sapporo

TEL: 011-261-9658 (Status Division)

Business hours: Monday — Friday 9:00am — 4:00pm

Olmmigration Bureau Website

http://www.immi-moji.go.jp/

(Japanese/English/Chinese/Korean/Portuguese/Spanish)

When you are sick

Hospitals/clinics are generally open during daytime hours on weekdays, and are closed on Saturday afternoons, Sundays and national holidays. Some dental offices operate during nighttime hours and on weekends. Waiting times may be long in crowded hospitals.

(How to get medical care at a hospital)

- ①Submit your health insurance card at the reception desk and wait until your name is called.
- ②After examination and treatment, you can pay your bill at the cashier and receive a prescription if the medicine is prescribed.
- 3 Take the prescription to a pharmacy to buy medicine.

[Multilingual medical symptom questionnaires]

Kanagawa International Foundation provides multilingual medical symptom questionnaires through Internet. These are available in Japanese, English, Korean, Spanish, Portuguese, Thai, Persian, Indonesian, Vietnamese, Tagalog, Russian, Laotian and Cambodian, French.

O Multilingual Medical Questionnaires (Kanagawa International Foundation, International Community Hearty Konandai)

HP http://www.kifjp.org/medical/

[Hospitals capable of communicating in foreign languages]

These hospitals can be found on the Internet via the website below.

OHokkaido Medical Information System

http://www.qq.pref.hokkaido.jp/qq/qq01.asp (Japanese/English)

■Public Medical Insurance

Public medial insurance is a mutual-aid system to reduce the burden of medical bills on the sick or injured through cost sharing, and everyone living in Japan is obliged to enroll.

There are two public medical insurance programs: Employee Health Insurance, in which company employees are enrolled, and National Health Insurance of the city, which applies to those not eligible for Employee Health Insurance. Under both systems, the insured party pays only 10%—30% (*the rate varies with the individual's age and so) of medical expenses by showing a health insurance card at the hospital where treatment for illness/injury is given.

[Employee Health Insurance]

Those employed by companies are enrolled in this insurance program. The company handles the application procedure and automatically deducts premiums from salaries.

[National Health Insurance]

Those who have lived in Japan for a year or more and are not covered by the Employee Health Insurance Program are obliged to enroll in the National Health Insurance Program of their city of residence (*except travels for medical treatment).

When your insurance card is expired, if you change your address, or if you have a baby, you must complete the paperwork advising the city of these changes within 14 days at the city office. You are required to have a certificate of withdrawal from Employee Insurance and your residence card in the event your Employee Health Insurance has expired. Residence card and passport are required in all aforementioned circumstances.

Water / Electricity / Gas

■Water

[Applying for water service]

Fill in the application for water service (this should be in your mail box or such place) and post it in advance. If you cannot find the form, contact Water Service Sales Section of Construction and Waterworks Division of City of Ishikari.

[To stop water service]

When you move out, you have to follow the process of the deactivation of water service. Please contact Water Service Sales Section of Construction and Waterworks Division of City of Ishikari prior to your expected moving date.

[Paying your water bill]

Water fees, along with sewage fees, are charged every month (except Shinko area and Tomen Danchi). Monthly payment may be made directly in person in cash at financial institutions, convenience stores, or at the accounting department window in the main municipal building of City of Ishikari or can be paid automatically by prearranging direct deposit from your account to the city waterworks department.

[Be careful of freezing]

During winter, water sometimes freezes and water pipes burst. If this happens, your residence may flood or cause problems for residents downstairs, and you may be liable to pay significant damages. With this in mind, when temperatures are forecast to fall below $-4^{\circ}\mathrm{C}$ and if you will be away from home for a couple days or more, be sure to turn off the main water valve and open the taps to drain water remaining in the pipes. Ask your landlord or neighbor to teach you how to do this on moving in.

If a water pipe is frozen, wrap the frozen part with a towel and pour lukewarm water slowly on it to be melted. If it does not work, call a designated water supply plumbing contractor and get it thawed (costs are your own).

*Designated water supply plumbing contractor
You can see the list on the website of City of Ishikari.
http://www.city.ishikari.hokkaido.jp/soshiki/s-eigyo/40655.html

OWater Service Sales Section of Construction and Waterworks Division of City of Ishikari

TEL 0133-72-3133

■Electricity

Hokkaido Electric Power Co., Inc. (known as Hokuden) supplies power in Ishikari. The frequency of the electricity supplied is 50Hz, and the voltage is generally 100V.

[Applying for electrical service]

To turn on the electricity, find electric breaker switch (usually located near the front door or the lavatory) and flip up the breaker switches up.

After confirming that electricity is being supplied, fill in the application for electricity service (this should be attached to the breaker or in your mailbox) and post it. If the electricity does not come on, or if you cannot find the application form, call the nearest Hokuden office.

OHokuden Contact Center (for new residents)

TEL: 0120-12-6565

Business Hours: Monday — Friday 9:00am — 5:00pm

Saturday 9:00am — 3:00pm

(Except for Sundays, national holidays and from December 29 to January 3)

[Paying your electricity bill]

Electricity bills can be paid automatically by prearranging monthly direct deposit from your account to Hokuden, or monthly payment may be made directly in person in cash at financial institutions, convenience stores. Payment by credit card is also available.

OHokkaido Electric Power Co., Inc.

http://www.hepco.co.jp/ (Japanese/English)

■Gas

Two types of gas are used in Ishikari: city gas and LP gas (Liquefied petroleum gas), commonly known as propane.

Gas appliances vary by gas type, and using an incompatible type may result in fires and other hazards. Be sure to confirm with your landlord what type of gas your house has and who your supplier is.

[City Gas]

City gas is supplied by Hokkaido Gas Co., Ltd (known as Kita Gas) through the city.

To apply for gas service, call the Kita Gas Customer Center at least three days prior to your moving date and tell them your name, new address, and the day you will need to start using gas. A service representative will visit the residence on the appointed date and open the main valve.

OKita Gas Customer Center

TEL 011-231-9511

Business Hours: Monday — Friday 9:00am — 7:00pm

Weekend and national holidays 9:00am - 5:00pm

[Paying your gas bill]

Gas is charged every month. Bills can be paid automatically by account transfers or prearranging monthly direct deposit from your account. Alternatively, payment can be made at financial institutions, convenience stores or Kita Gas service offices in cash. Payment by credit card is also available.

OKita Gas Call Center for Payment

TEL 011-231-0481

Business Hours: Monday — Friday 9:00am — 5:00pm

[LP gas (propane gas)]

LP gas (propane gas) suppliers vary with the buildings.

If you live in a residence where propane gas is used, please contact the relevant company after asking your landlord.

Snow Removal

■Snow removal system

The City of Ishikari provides snow removal on roads and sidewalks to ensure safe commuting for citizens during the winter season.

There are several kinds of snow removal:

"New fallen snow disposal", which means pushing new fallen snow aside, "Smoothing driving surfaces" and "Road-widening". In addition, snow piled on roadsides is cleared away via trucks to snow-dumping centers. Roads are also sprayed with anti-freezing solutions (calcium chloride) and traction is increased by spreading sand. The Snow Removal Center is set up in the urban district and provides 24-hour service to protect the lives of citizens.

[Your part in snow removal]

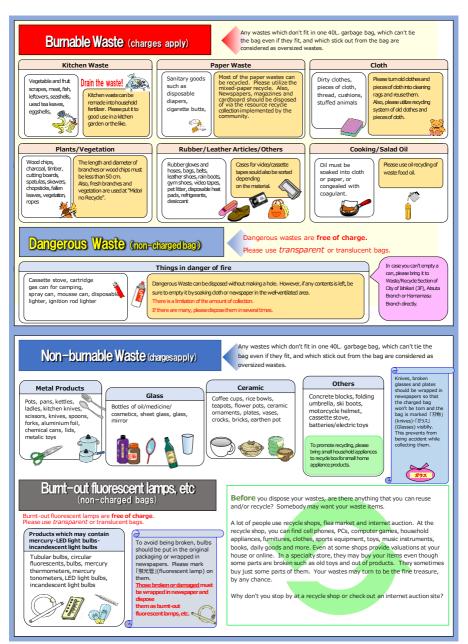
- ① Please clear snow at the entrance of your house individually. Your driveway must also be maintained, especially after the city's removal work.
- ② Please don't throw snow to the street. When clearing snow from your residence, please don't throw it into the street. It is dangerous to traffic.
- No street parking.
 Please don't park your car on the street, because it makes snow removal difficult for the city.

OCity Improvement Section

TEL 0133-72-3138

Rules for Sorting and Putting Out Garbage

■How to Dispose of Household Waste



Plastics (charges apply)



Any wastes which don't fit in one 40L. garbage bag, which can't tie the bag even if they fit, and which stick out from the bag are considered as oversized wastes.

Plastics · Vinyl · Styrofoam



Foods · Kitchen Goods

Containers of lunch box, sashimi, eggs, tofu and packages of retort pouch foods Cups of instant foods (Burnable waste if it's made by paper) and packages of sauces Packages and trays of snacks, labels and lids of plastic bottles,

packages of sauces
Packages and trays of snacks, labels and lids of plastic bottles,
Medicine containers (tablets/capales), bottles of salad oil,
Plastic plates and spatulas,
Straws, plastic warps, etc...
Food trays are collected at some stores.





Bath · Sanitary Goods

Plastic bags, bottles and refilled packages of shampoos and detergents

Laminate tubes(contents are burnable waste), sponges, Shampoo hats, nylon towels, plastic bucketts, Bath chair (wooden chair is burnable waste) Toothbrushes, combs, toilet brushes.

Washbowls, soap trays, etc...





Hobby Daily Goods

Plastic toys (**batteries/electric toys are "non-burnable wastes". Please remove batteries.)
Plastic models, roller skates, roller blades, insect cages, inner

Plastic models, roller skates, roller blades, insect cages, inner tubes, Table cloth, CDs & DVDs & their cases, records, plastic sleeves, floral foams, portable fuel container, picnic sheets, Plastic cards(cut in small pieces), vases (ceremic vases are non-bumable waste), Helmets(Non-bumable waste for motorcycle), etc...







**Attention

Contents of each container must be used up properly, and any leftovers should be rinsed well,

Styrofoam

Any styrofoams used for food preservation, buffer of electronic appliances and/or furnitures, etc...





Recyclables (non-charged bags)



Recyclables are free of charge

Please use transparent or translucent bags

Bottles

Beverage/ seasoning bottles

Lids are wastes. Discard them depending on the materials. Medecine/oil/ cosmetics bottles, thermal glasses are non-burnable wastes.

(

Beverage/canned food cans Seaweed/tea cans Confectionary cans Milk powder cans Pet food cans





(oil cans and any

non-food cans are

non-burnable

vastes)

PET bottles

PET bottles of juice, alcohol, condiment and the ones marked with PET. Rince well first. Lids and labels are wastes Discard them depending on the materials. (Oil is plastic waste)







Recyclable papers (non-charged bags)

Acceptable

Shredder scrap, tissue paper(used ones are also acceptable), high-quality paper, paper box of confectionary and/or tissue paper, copy paper, memo paper, flyer, letter pad, notebook, paper cup, cigarette box, receipt, calender, envelop, carbonless paper, post card, business card, thermal paper, transmittal form, blue print, wrapping paper, photo, etc...







Not Acceptable

Waterproofing paper container for a package of 6 canned beers and/or juices Significantly dirty paper

Smelled paper/paper box (soap, incense stick, etc...)

Newspaper, magazine, cardboard

Recyclable papers are free of charge. Wap them in Paper bag and/or flyer and sealit with paper packing tape or stapler. Put them in your private garbage bin assame as household wastes, or group garbage bin if you live in apartment.

Papers are recycled by each bag. Wrap them in paper bag and/or fiver given at department store and seal it with paper packing tape.
(In limited supply, you can receive designated bags at community centers in Hanakawa-Kita, Minami, Hachiman,

Morai area, and Ishikari tourlist center, Public

Affairs/Citizen and Life Division of Ishikari City hall (1F).

Newspaper, magazine, and cardboard should be taken out to the group resource recovery in your neighborhood association.



Household Wastes should be properly separated and put in the designated bags (charged bags). Please put them out by the designated time. Also they must be placed near the street on your premise. Please take care so that garbage is not scattered by crows or winds.

[Collection time for household wastes]

Olshikari By 8:30am

(Hanakawa-minami 7 — 10Jo By 8:00am)

OAtsuta-ku By 8:00am

OHamamasu-ku Between 7:00am − 8:00am

【Collection date for household wastes varies depending on your residential area】

If the collection date is on a national holiday, "Plastic Waste" will not be collected.

*Collection schedule during year-end and new year will be announced in December issue of Koho Ishikari.

Olshikari

- Hanakawa-Minami 1-4Jo/ Hanakawa-Minami 5 Jo 3 Chome-6Chome/ Hanakawa-Minami 6 Jo 3-5 Chome/ Hanakawa 404 Banchi/ Bannaguro 354 Banchi

Burnable Waste (charged bags): Every Tuesday/Friday

Non-Burnable Waste (charged bags), Burnt-out fluorescent lamps (non-charged bags): Every second Wednesday

Plastics (charged bags) : Every Thursday

Recyclables (bottles, cans, PET bottles) (non-charged bags) : Every Saturday (Except first Saturday)

Recyclable Papers (papers) (non-charged bags): Every first Saturday

Hanakawa-Minami 5 Jo 1-2 Chome/ Hanakawa-Minami 6 Jo 1-2 Chome/ Hanakawa-Minami 7-10 Jo/ Tarukawa 3 Jo, 4 Jo, 8 Jo, and 9 Jo/ Tarukawa/ Yokomachi/ Shinmachi/ Nakamachi/ Benten-Cho/ Oyafune-Cho/ Honcho/ Hamamachi/ Oyafune-Higashi 2-3 Jo/ Shibi/ Shinko-Minami 1 Chome/ Shinko-Higashi 3 Chome

Burnable Waste (charged bags): Every Tuesday/Friday

Non-Burnable Waste (charged bags), Burnt-out fluorescent lamps (non-charged bags): Every second Wednesday

Plastics (charged bags) : Every Thursday

Recyclables (bottles, cans, PET bottles) (non-charged bags) : Every Saturday (Except second Saturday)

Recyclable Papers (papers) (non-charged bags): Every second Saturday

• Oyafune-Higashi 1 Jo/ Oyafuru

Burnable Waste (charged bags): Every Monday/Thursday

Non-Burnable Waste (charged bags) , Burnt-out fluorescent lamps (non-charged bags) : Every second Wednesday

Plastics (charged bags): Every Friday

Recyclables (bottles, cans, PET bottles) (non-charged bags) : Every Saturday (Except second Saturday)

Recyclable Papers (papers) (non-charged bags): Every second Saturday

 Hanakawa-Kita 1-3 Jo/ Hanakawa-Kita 4 Jo (except Doju Bannaguro Danchi) / Hanakawa-Kita 5 Jo

Burnable Waste (charged bags): Every Monday/Thursday

Non-Burnable Waste (charged bags), Burnt-out fluorescent lamps (non-charged bags): Every second Wednesday

Plastics (charged bags): Every Friday

Recyclables (bottles, cans, PET bottles) (non-charged bags) : Every Saturday (Except third Saturday)

Recyclable Papers (papers) (non-charged bags): Every third Saturday

Hanakawa-Kita 4 Jo (Doju Bannaguro Danchi ONLY) / Hanakawa-Kita
 6-7Jo/ Hanakawa-Higashi/ Hanakawa 424 Banchi/ Bannaguro (except
 354 Banchi) / Tarukawa 5-7 Jo/ Ryokuendai-Higashi/ Hachiman 1-5
 Chome/ Takaoka/ Kita-Oyafuru/ Bitoi/ Gonosawa/ Midorigahara/
 Atsuta-Ku Nijigahara

Burnable Waste (charged bags): Every Monday/Thursday

Non-Burnable Waste (charged bags) , Burnt-out fluorescent lamps (non-charged bags) : Every second Wednesday

Plastics (charged bags): Every Friday

Recyclables (bottles, cans, PET bottles) (non-charged bags) : Every Saturday (Except fourth Saturday)

Recyclable Papers (papers) (non-charged bags): Every fourth Saturday

OAtsuta-Ku

- Atsuta/ Betsukari/ Yasosuke/ Kotani/ Oshikoto

Burnable Waste (charged bags): Every Monday/Thursday

Non-Burnable Waste (charged bags), Burnt-out fluorescent lamps (non-charged bags): Every second Wednesday

Plastics (charged bags) : Every Friday

 ${\tt Recyclables} \ \ ({\tt bottles}, \ {\tt cans}, \ {\tt PET} \ {\tt bottles}) \ \ ({\tt non-charged} \ {\tt bags}) \ : {\tt Every}$

Saturday (Except third Saturday)

Recyclable Papers (papers) (non-charged bags): Every third Saturday

Kotan/ Minedomari/ Morai/ Shippu

Burnable Waste (charged bags): Every Tuesday/Friday

Non-Burnable Waste (charged bags), Burnt-out fluorescent lamps (non-charged bags): Every second Wednesday

Plastics (charged bags) : Every Thursday

Recyclables (bottles, cans, PET bottles) (non-charged bags) : Every Saturday (Except third Saturday)

Recyclable Papers (papers) (non-charged bags): Every third Saturday

OHamamasu-Ku

- Hamamasu/ Gumbetsu/ Horo/ Tokotan/ Ofuvu/ Chivoshibetsu

Burnable Waste (charged bags): Every Monday/Thursday

Non-Burnable Waste (charged bags), Burnt-out fluorescent lamps (non-charged bags): Every second Wednesday

Plastics (charged bags) : Every Friday

Recyclables (bottles, cans, PET bottles) (non-charged bags) : Every Saturday (Except third Saturday)

Recyclable Papers (papers) (non-charged bags): Every third Saturday

Kawashimo/ Kashiwagi/ Mita/ Gokibiru/ Okurige/ Bishabetsu/ Goryochi/ Atsuta-Ku Gokibiru

Burnable Waste (charged bags): Every Tuesday/Friday

Non-Burnable Waste (charged bags) , Burnt-out fluorescent lamps

(non-charged bags) : Every second Wednesday

Plastics (charged bags) : Every Thursday

 ${\tt Recyclables} \ \ ({\tt bottles}, \ {\tt cans}, \ {\tt PET} \ {\tt bottles}) \ \ ({\tt non-charged} \ {\tt bags}) \ : {\tt Every}$

Saturday (Except third Saturday)

Recyclable Papers (papers) (non-charged bags): Every third Saturday

[Oversized Waste]

Oversized waste is collected from individual houses upon receipt of payment. Please call the Oversize Waste Collection Center first before you purchase a collection ticket.

OOversize Waste Collection Center

TEL 0133-62-5353

Business Hours: Monday — Friday 9:00am - 5:00am

(Except national holidays)

*The person in charge will inform you of the cost of collection, the collection date, and the reference number.

imes Collection tickets are non-refundable and will not be reissued.

Araa	Ishikari(Atsuta-Ku	Atsuta-Ku
Area	Nijigahara included)	Hamamasu-Ku
Collection date	Designated day	Designated day
our rection date	Designated day	(Once in a month)

<Guidelines for Oversize Waste>

- · Waste which doesn't fit in a charged bag
- Waste which cannot tie a charged bag even if it fits
- Waste which sticks out from a charged bag

**Products subject to the Home Appliance Recycling Act such as TV/Refrigerator and the personal computers cannot be collected as they are prohibited items designated by the city.

■ Recycling

[Used Cooking Oil Recycling]

Vegetable oil such as salad oil used at home should be poured into a PET bottle of 500ml and put into a collection box. Please close the cap tight so that the oil does not leak.

[Used clothing/Cloth Recycling]

Used clothing/cloth which become unusable at home are collected and recycled as industrial rags and the like. If they are useable, they are reused. However, a large cloth like futon/blanket, a dirty cloth, and small cloth like scraps are the exceptions.

If you have a large amount of used clothing/cloth, you can take them to the collection sites little by little or to Ishikari Recycle Plaza.

[Paper Carton Recycling]

Paper Cartons are also collected at supermarkets, etc. in addition to collection boxes placed in public facilities.

*Rinse out →Cut open →Dry out →Put into collection box

[Mixed Paper Recycling]

Papers other than "Newspaper/magazine or cardboard" such as photocopy papers, postcards, etc. are recyclable. Put them in a paper bag or wrap them in large flyers/wrapping papers, seal it with a packing tape and bring it on a designated day. (If there isn't any paper bags, you can obtain them at the city hall, each community center and/or tourist information center although the number of the bags are limited.)

ONon-Recyclable Paper (=other than Mixed Paper)

- Waterproofing paper container for a package of 6 canned beers/juices
- Significantly dirty paper
- Smelled paper/paper box (soap, incense stick, etc…)
- Newspaper, magazine or cardboard

ORecyclable Paper (=Mixed Paper)

Papers other than non-recyclable papers listed the above.

[Battery Recycling]

Besides dry, manganese and alkaline batteries, any batteries such as mobile, rechargeable and household batteries should be put into the collection box.

*Batteries other than dry, manganese and alkaline should be insulated by tape the electrodes for fire prevention.

[Ink Cartridge Recycling]

Ink cartridge no longer in use for ink-jet printers of household personal computers are recycled. This "Ink Cartridge Satogaeri Project" is a joint project conducted by the 5 printer manufacturing companies and Japan Post Group. The toner cartridges are excluded. The brands that can be recycled are: Brother/ Canon/ Epson/ Dell/ HP Japan

[Plants Recycling]

Home-pruned brunches, leaves, and etc. are recycled in the limited areas and collection period.

Collection areas are Hanakawa-Minami/Kita, Tarukawa, Bannaguro and Ryokuendai. The collection spots are the nearest parks/green zones where there are the signs of plants recycling. The soil conditioners made after recycling are provided to the citizens at the parking lot of the city hall once a year.

Ollow to put out for collection

- The length of the pruned brunches should be less than 100 cm, the trunk of a tree should be less than 20 cm (in diameter), and tie it up with a natural fiber string.
- Vegetation and leaves should be gathered into an transparent or translucent bags.

[Small Household Appliances Recycling]

The city hall, the branch offices of the city of Ishikari, and the community centers, etc. collect broken small household appliances for recycling. However, any items which apply to the Home Appliance Recycling Law, PC monitors, and fabric/wooden home appliances such as the electric blanket and the stereo speakers, etc. are not collected.

*The size must be within 40cm x 40cm to go through the collection box at the collecting spot. If it doesn't fit in the box, please dispose it as the unburnable waste or the oversized waste. You can also take it to "Junkan Conbini 24", the recycling station opens for 24 hours.

OItems

· Video camera · Video game · Mobile Phone · DVD · Video Player · AV equipment · AC adaptor · Printer · Radio cassette player · Laptop computer · Digital camera · Telephone · Fax · Electric rice cooker · Vacuum machine · Electric sewing machine · BS/CS antenna · Desk top computer · Electric clothes iron · Electric fan · Electric hand tool · Memory cards like USB/SD card, etc. · Microwave oven · Remote controller · Electric pot · Computer peripherals · Electric shaver, etc.

[Group Resource Collection]

Any papers like newspapers, magazines and cardboards, 1.8 liter bottles and cans are collected. In regard to the papers and depending on their weights, the city gives incentives to the groups for their funds. The neighborhood associations, the PTAs and the elderly groups in Ishikari collect the resources individually. The items and the schedule vary depending on the groups. For details, please contact each group directly.

[Oversize Waste Recycling]

Any wooden furniture which is not in use but can still use are recycled. Items listed below are recycled and offered to the public. If you wish to dispose of those objects via this service, please contact the call center for collection of oversize waste. The collection sticker for oversize waste must be purchased. However, some items cannot be recycled depending on their condition.

Oltems (wooden furniture)

- Sofas/ closets/ shoe cupboards/ tables (single or a set of table and chairs)
- Sideboards/ desks (single or a set of desk and chairs)

OWaste and Recycling Section of City of Ishikari

TEL 0133-72-3126

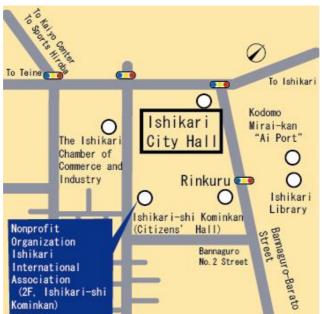
OWelfare for Citizens Section of Atsuta Branch Office

TEL 0133-78-2886

OWelfare for Citizens Section of Hamamasu Branch Office

TEL 0133-79-2112

MAP



■ Ishikari City Hall/NPO Ishikari International Association

Olshikari City Hall

Address: 6-1-30-2. Hanakawa-kita. Ishikari 061-3292

TEL (Main): 0133-72-3111

International Relation Division

Secretarial & Public Relations Section

TEL: 0133-72-3145 FAX: 0133-74-5581

Email: hisyokoho@city.ishikari.hokkaido.jp

Business Hours: Monday — Friday 8:45am — 5:15pm

(Except National holidays and Year-end/New Year holidays)

ONonprofit Organization Ishikari International Association

Address: 6-1-42, Hanakawa-kita, Ishikari 061-3216

TEL: 0133-62-9200 FAX: 0133-62-9201

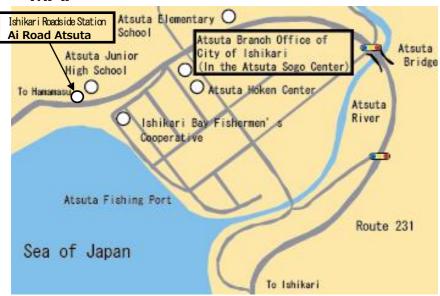
Email: iia@dream. ocn. ne. jp

Business Hours: Monday — Friday 9:00am — 5:00pm

(Except National holidays and Year-end/New Year holidays)

■ Atsuta Branch Office of City of Ishikari/ Hamamasu Branch Office of City of Ishikari

MAP



OAtsuta Branch Office of City of Ishikari

Address: 45-5, Atsuta, Atsuta-ku, Ishikari 061-3692

TEL: 0133-78-2011

Business Hours: Monday — Friday 8:45am - 5:15pm

(Except National holidays and Year-end/New Year holidays)

Olshikari Roadside Station "Ai Road Atsuta"

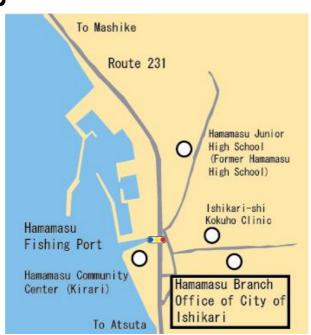
Address: 98-2, Atsuta, Atsuta-ku, Ishikari 061-3601

TEL: 0133-78-2300

Business Hours: 10:00am -4:00pm, depending on a season

*Restroom opens for 24 hours/365 days.

MAP



OHamamasu Branch Office of City of Ishikari

Address: 2-3, Hamamasu, Hamamasu-ku, Ishikari 061-3197

TEL: 0133-79-2111

Business Hours: Monday - Friday 8: 45am - 5: 15pm

(Except National holidays and Year-end/New Year holidays)

Living Directory

[Police]

OSapporo Area Kita Police Station

/Kita 24 Nishi 8, Kita-ku, Sapporo/ 2011-727-0110

OHanakawa-kita Police Box/3-2-198, Hanakawa-kita /☎0133-74-5092

OHanakawa-minami Police Box

/5-2-194, Hanakawa-minami/ ☎0133-73-0110

Olshikari Police Substation/14-1, Oyafune-cho/ 20133-62-3021

OHachiman Police Substation/2-332, Hachiman/

OAtsuta Police Substation/43-4, Atsuta, Atsuta-ku/ 20133-78-2003

OMourai Police Substation/119, Mourai, Atsuta-ku/ 20133-77-2303

OHamamasu police Substation

/334, Hamamasu, Hamamasu-ku/ **2**0133-79-2024

[Fire Station]

OIshikari Fire Station/1-1-2, Hanakawa-kita/ ☎0133-74-7111

* Fire Information ☎0133-74-7119

*Emergency call for ambulance, fire truck in case of illness attack, injury, fire \$\mathbb{T}\$119

[Post Office]

Olshikari Post Office/3-2-200. Hanakawa-kita/ 20133-74-4300

OAtsuta Post Office/44-6, Atsuta, Atsuta-ku/ 20133-78-2255

OHamamasu Post Office/630-2, Hamamasu, Hamamasu-ku/☎0133-79-3060

[Welfare/Insurance]

Olshikari Sogo Hoken Fukushi Center "Rinkuru"

/6-1-41-1, Hanakawa-kita/ ☎0133-72-8343

OAtsuta Hoken Center/45-5, Atusta, Atsuta-ku/ 20133-78-1033

[Community Center/Cultural Facility/Educational Institution]

Olshikari-shi Komin-Kan/6-1-42, Hanakawa-kita/ 20133-74-2249

Olshikari Citizen Library/7-1-26, Hanakawa-kita/ ☎0133-72-2000

OKodomo Mirai-kan "Ai Port"

/7-1-22, Hanakawa-kita/ ☎0133-76-6688

*Children aged from 0 to 18 can join programs such as art, culture and sport.

OCommunity Center

Hanakawa-kita Community Center

/3-2-198, Hanakawa-kita/ **2**0133-74-6525

Hanakawa-minami Community Center

/6-5-27-2, Hanakawa-minami/ ☎0133-73-5300

Hachiman Community Center/2-332-12, Hachiman/ \$\mathbf{3}0133-66-4261 \\
Mourai Community Center (Minakuru)

r (Williakuru)

/27-7, Mourai, Atsuta-ku/ ☎0133-77-3010

Hamamasu Community Center (Kirari)

/630-1, Hamamasu, Hamamasu-ku/ ☎0133-79-5566

[Sports Facility]

OB&G Kaiyo Center/337-4, Bannnaguro/

☎0133-64-6010

*Arena, training room, meeting room, swimming pool are available for use.

OSports Hiroba/337-3, Bannnaguro/

20133-64-0554

*Multiple purpose recreation ground with facilities of softball, soccer, gateball, etc.

OSun Village Ishikari/1-701-1, Shinko-chuo∕ ☎0133-64-1006

*Arena, training room, meeting room are available for use.

Olshikari Citizen Pool/3-2-198-3, Hanakawa-kita/ ☎0133-74-6611

*Please inquire each facility about use fee and others.

[Hospital/Clinic]

OAoki Clinic/1-6-165, Hanakawa-minami/ **5**0133-76-6250 Olshikari Ophthalmologic Clinic /3-3-6-3. Hanakawa-kita/ ☎0133-75-7111 Olshikari Koseikai Hospital/7-2-22. Hanakawa-kita/ ☎0133-71-2855 Olshikari Chuo Plastic Surgery Hospital /3-1-25-1. Tarukawa/ ☎0133-75-7755 Olshikari Neurosurgery Clinic /6-1-19. Hanakawa-kita/ ☎0133-71-2333 Olshikari Hospital/3-3-6-1. Hanakawa-kita/ 250133-74-8611 Olshikariwan Otolaryngology Clinic /8-1-2-7. Hanakawa-minami/ ☎0133-75-1187 OEna Ladies Clinic/9-1-86, Hanakawa-minami/ **5**0133-72-8688 OKamada Internal Clinic/2-5-60, Hanakawa-kita/ 20133-74-7121 OKumagai Hospital/7-5-5, Hanakawa-minami/ 20133-73-5201 OKuwajima Children's Clinic /1-6-167. Hanakawa-minami/ ☎0133-74-8465 OSasaki Plastic Surgery Clinic /8-3-82-3. Hanakawa-minami/ 20133-73-1233OTateishi Internal Clinic/6-2-150, Hanakawa-kita/ ☎0133-72-4711 ODoi Otolaryngology Clinic /3-3-9-2. Hanakawa-kita/ ☎0133-74-5888 OHanakawa Ophthalmologic Clinic /8-3-1. Hanakawa-minami/ ☎0133-72-2211 OHanakawa Plastic Surgery Clinic /3-4-206, Hanakawa-minami/ ☎0133-73-1881 OHanakawa Dermatology Clinic /3-3-9-2. Hanakawa-kita/ 20133-74-2122

OHanakawa Hospital∕7-5-2, Hanakawa-minami∕	☎ 0133-73-5311
OHamanasu Clinic/4-1-141-1, Bannaguro/	☎ 0133-64-6622
OBarato Hospital/128-14, Hanakawa-higashi/	☎ 0133-74-3011
OFukushima Clinic/2-2-202-2, Hanakawa-kita/	☎ 0133-74-3221
OFurukawa Internal Clinic	
/7-1-3-16, Hanakawa-minami/	☎ 0133-73-7776
OFureai Clinic/10-3-1-1, Hanakawa-minami/	☎ 0133-72-2882
OMiki Internal Clinic/7-3-42-1, Hanakawa-minami/	☎ 0133-75-2525
OMiyanoshita Children's Clinic	
/9-1-24-1, Hanakawa-minami/	☎ 0133-74-0415
OWagatsuma Children's Clinic	
/2-2-228, Hanakawa-minami/	☎ 0133-73-8282
OAtsuta Chuo Clinic/17, Betsukari, Atsuta-ku/	☎ 0133-78-2116
OHamamasu National Health Insurance Clinic	
/321, Hamamasu, Hamamasu-ku/	☎ 0133-79-3221

-Memo-



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